





# **EXHIBITOR ADVANCE INFORMATION**

NEWH San Francisco Regional Tradeshow Thursday, August 24<sup>th</sup>, 2017 -- 12:00pm – 6:00pm Westin St. Francis San Francisco on Union Square 335 Powell Street. San Francisco, CA 94102 - Phone: (415) 397-7000

### GUEST ROOM BLOCK:

- Westin St. Francis San Francisco on Union Square; \$279/night.
- Reservation deadline is **Wednesday**, **August 2<sup>nd</sup>**, **2017** or when block is sold out, **whichever comes first**.
- Reservation phone (888) 627-8546 & refer NEWH or reserve online at this link:
  <a href="https://www.starwoodmeeting.com/Book/NEWHTradeshow">https://www.starwoodmeeting.com/Book/NEWHTradeshow</a>
  If the guest block shows sold out before the cutoff date, contact Mary Phalen mary.phalen@newh.org
- Adding rooms to our block is not guaranteed but we will do our best to accommodate.
- Please only reserve a room if you know for sure you'll be using it; NEWH gets charged for cancelled rooms that do not fulfill our guest room block.

#### SHIPPING INFORMATION:

- Exhibition-shipping company is Alliance Exposition.
- Exhibitor kit link: <a href="http://alliance.expoorders.com?showId=1283">http://alliance.expoorders.com?showId=1283</a> The login is the exhibitor contact(s) email provided on your booth registration. The password is NEWHSF2017 and is case sensitive.
- > Alliance will follow up with an email to the exhibitor contact email(s) provided to us.
- > Be sure to make note of cutoff dates to ensure all your items will be at your booth the morning of the show.
- Due to dock & street access, advanced shipping is strongly encouraged!

## • CARRYING ITEMS TO YOUR BOOTH:

- You may hand carry items into the show, but you <u>may not</u> use large hand carts or dollies as we are contracted for shipping & show handling through Alliance.
- > If you need assistance transporting items to your booth, contact Alliance for cart service fee.
- ➤ If self-unloading, the following vehicles are accepted to avoid a cart service fee: a passenger vehicle such as a car, SUV, pickup or van. If using a rental truck, truck with trailer type of vehicle, this will inquire a cart service fee due to Alliance unloading.
- > Please account for sufficient employees, reps and/or factory staff to carry in, set up & take down your booth.
- Further details to follow in the Day-of-Show that will be sent 2 weeks before the show date.

### ADVANCE BOOTH NEEDS:

- Included in booth: one (1) chair, 4ft or 6ft draped table these items must be requested through NEWH.
- > Easel and electricity: these items can be ordered through NEWH.
- Booth space will be carpeted.
- > All booth needs, updates & changes: contact Mary Phalen mary.phalen@newh.org or 866-935-6394.
- Submit booth needs by Thursday, August 10<sup>th</sup>, 2017. Changes will be handled on site after this date.

### BOOTH SETUP:

- All booths are 6ft x 6ft, with an 8ft high back drape & 3ft high draped sides.
- > Side drape may be removed if you have more than one booth, are a multi-line representative and want to have one long booth or are on an end and want the end isle side removed. This can be done at the show.
- Tall panels or other large items cannot block the view of the next exhibitor. Tall items should be placed against the back of the booth and should not extrude more than 2ft out. You will be asked to remove any items outside of this area.

### EXHIBITOR SET UP: Day of show from 7:30am – 11:00am

- > NEWH staff & volunteers will check in registered exhibitors outside the show room and will provide exhibitor badges, exhibitor material and show you your booth location if you need assistance.
- Exhibitor set up August 24th from 7:30am 11:00am.
- ➤ Booths must be set up no later than 11:00am. After this time any unpacking or set up will not be allowed as room will be being prepared for the start of the show at 12:00pm.
- Westin St. Francis, Alliance and NEWH staff & volunteers will be on hand during morning set up to answer questions, resolve problems & assist in getting the show ready.

### LUNCH:

Complimentary lunch provided to all exhibitors starting at 11:30am; to all attendees from 12:00pm until 1:00pm to encourage early show attendance.

### TRADE SHOW:

- ➤ Hours: **12:00pm 6:00pm**
- Attendees will be given a shoulder bag during check-in to carry brochures & handouts.
- > Be sure to bring sufficient company handouts to give away.
- > Candy giveaways in your booth are permitted; however, any other food or beverage giveaways must be arranged in advanced through catering. Contact Mary Phalen mary.phalen@newh.org or 866-935-6394.

### DOOR PRIZES:

- A blank door prize will be given to each attendee during check-in.
- ➤ Each exhibitor is requested to mark any of the 45 numbered blank spaces on the card with a colored permanent marker markers available at the NEWH registration desk.
- When the card is fully marked, attendees may drop off their card at the NEWH registration desk to be entered for the drawing.
- ➤ 2 names will be drawn; one at 2:30pm & the other during the cocktail reception. \$500 cash prize each, must be present to win. Sorry, exhibitors are not eligible to enter drawing.

### BREAK DOWN AND MOVE OUT:

- Break down: begins at 6:00pm; early break down is not permitted & in doing so may result in further action for future shows.
- Alliance will immediately begin returning empties & break down booths at 6:00pm. Exhibitors must pack up & hand in shipping forms to Alliance or remove items from the show room immediately following the receipt of empty boxes after the show.
- > Any other arrangements made need to be communicated to NEWH staff & Alliance.
- If you choose to leave items behind, crate or furniture, there will be a disposal fee if someone local does not want to take these items home. You will need to inform both NEWH and Alliance that you'll be leaving items.
- > Exit locations: Westin St. Francis, Alliance & NEWH staff will be on hand to direct you.
- > You are allowed to hand carry or use small fabric carts to move your items out.
- Outbound crates or skids: handled by Alliance; please use their advance forms for drayage & shipping. Please coordinate with them directly.

If you have any additional questions or concerns prior to the show, please feel free to contact us.

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